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**Situation One** 

A Supporter Donated through the Donate Now portal and would like it attributed

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to a specific Team and or Team and Team Member.

Login into Donate Now and go to the Donations menu. Look for donations which have or have not been downloaded to find the donor who wants their gift allocated

Users	s (	Org Defaults	Lookup Tables	Campaigns	Donations	s Employ	ers Teams		
Donations									
	From Date 02/01/2018 To Date 02/28/2018 View Downloaded Data Find Download Data								
Downloaded	Processed	Private First Name	Private Last Name	Сотралу Мате	Campaign Payment Method R	ecelpt Date Amount	Pledge Pledge Count Interval		
	8	Sharron	Jones		Troops VISA 2	11/2018 \$1.00	Link to Team		
	1	Emily	Dunford		CycleDon VISA 2	26/2018 \$1.00	Link to Team		
	×	Sharron	Batsch		CycleDon VISA 2	26/2018 \$1.00	Link to Team		
			Rei	urn to Home Page					

One the far right of the Listing look for Link to Team and Click on it.

Link to Team					
Donor: Sharron Batsch					
Campaign: CycleDon					
Receipt Date: 2/26/2018					
Amount: \$1.00					
Team:					
		Ŧ			
Acquired by:					
		•			
	Save Cancel				

Donations

Link to Team

Save Cancel

The Link to Team window appears showing the Donor's name, the Campaign

they gave to and the Amount.

Using the pulldown fields you can select the Team. Team members will appear in the Acquired by and the right team member can be selected who was responsible for

Donations

onor: Sharron Bats:

Campaign: CycleDon Receipt Date: 2/26/201 Amount: §1.00



the gift. If the gift is to the team only and not a particular individual, leave Acquired by blank.

Click SAVE to complete the entry.



The update is validated.



Upon importing the donation records into @EASE we can see the gift by donor number P000058 with the acquisition name of Thomas O'Brien in the screen below.

Import	t: Receipts		<ul> <li>Filter</li> </ul>	by Level:		•					
	FND Number		Receipt Date	eceij umbi	Amount	Registration Amount	Payment Method	Ticket Number	Breakout Desc	Acquired By	Team Ref
P	000058	n	2/26/18	0	1	0.0000	Visa	0	As Needed	Thomas O'Brien	Cyclone Cyclers





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#### **Situation Two**

A cheque is received by the charity or a team member and the donor would like it attributed accordingly.

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Login into Donate Now and click on the **Teams** menu.

Select the Team you wish to add the manual payment to and click Manual Payments.



### Cyclone Cyclers

Add/Edit Manual Payment					
Name:					
Lynn Fisher					
Amount:					
\$50.00					
Donate To:					
Thomas O'Brien 🔹					
Save Cancel					

Enter the name of the donor and the amount.

Use the pulldown to choose which team member to donate to.

If only the team is being supported and not a particular member, leave this field blank.

Click SAVE.

#### Manually Adding Donations

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## **Cyclone Cyclers**

	Name	Amount	Donate To
Edit Delete	Tom Bryson	\$50.00	Thomas O'Brien
Edit Delete	Lynn Fisher	\$50.00	Thomas O'Brien

Add Payment

The window displays all additional gifts including the one just added.

Note that you can Edit an entry or Delete it.

Further entries can be added at this time to this Team by clicking Add Payment.

Manually Adding Donations

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#### **Situation Three**

Making Corrections to a Manually Entered Gift

A gift was wrongly allocated, gifted in error or has a mistake that needs fixing.

Its Lookup Tables Campaigns Donations Employers Teams	ers Org Defaults Lookup Tables	Users
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#### Editing a manually entered Gift

Go to Teams and select the team where the error donation was entered.

Click on Manual Payments and a window of all manually entered gifts will appear.

## Cyclone Cyclers

	Name	Amount	Donate To
Edit Delete	Tom Bryson	\$50.00	Thomas O'Brien
Edit Delete	Lynn Fisher	\$50.00	Thomas O'Brien

Click Edit to modify the gift information or Delete to remove it.

### Cyclone Cyclers

Add/Edit Manual Payment					
Name:					
Lynn Fischer					
Amount:					
\$50.00					
Donate To:					
Thomas O'Brien 🔹					
Save Cancel					

In this example, we are correcting the spelling of the last name of the Donor.

Once Save is clicked the change will become evident.

Other edits might be where a gift is allocated to the wrong individual.

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Manually Adding Donations

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Deleting a Manually Entered Gift

If the gift was entered in error either to the wrong team or simply incorrectly instead of Edit, click the Delete button.

A confirmation window will appear from above which enables you to confirm or cancel the action.

raisefundswithease.com says Are you sure you want to delete this ManualPayment?							
	ОК	Cancel					

# tion

# Cyclone Cyclers

	Name	Amount	Donate To
Edit Delete	Tom Bryson	\$50.00	Thomas O'Brien
Edit <u>Delete</u>	Lynn Fischer	\$50.00	Thomas O'Brien



Go to the Donations menu and select the gift entered in error.

	Donations								
			From Date 03/26/2018	To Date 03/26/2018	View Downloaded Data	Find Download D	lata		
Downloaded	Processed	Private First Name	Privale Last Name	Company Name	Campaign Payment I	Method Receipt Date Amount	Pledge Count	Pledge Inferval	
	8	Sharron	Batsch		Troops VIBA	3/26/2018 \$1.00			Link to Team

In the case above the gift has not been downloaded. If the gift had been entered into @EASE, use the View Downloaded Data button to locate the entry.

The gift can be re-allocated to the correct person but once allocated the only option would be to re-allocate the gift to an Anonymous faux record where error entries go.

This would be the only way to correct a gift allocated incorrectly through this process so undue care must be taken when allocating a gift.

Donations imported with an incorrect Team entry would needed to be modified through the @EASE. So once again, only trained individuals who work with care should be managing changes of this type.

Batsch Group Inc

April 2018